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VIA E-MAIL and ECFS

February 14, 2017

William Dever (william.dever@fcc.gov)
Ben Childers (ben.childers@fcc.gov)
Competition Policy Division
Wireline Competition Bureau
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

**Re: CenturyLink QC 4th Quarter 2016 Special Access Metrics Report No. 1
WC Docket No. 05-333 (via ECFS)**

Dear Mr. Dever, Mr. Childers,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order (MO&O)* released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207, CenturyLink QC¹ files its Special Access Metrics Report for the Fourth Quarter of 2016. This Report No. 1 includes all of the metrics required in the *MO&O* with the exception of the New Installation Trouble Report Rate which, as ordered, will be filed as Report No. 2 up to fifteen days later. As set forth in the *MO&O*, the metrics are "[due] to the Commission by the 45th day after the end of the quarter with the exception of the New Installation Trouble Report Rate, which will be provided by the 60th day after the end of the quarter."²

If you have questions regarding this report, please contact me at 206-346-9428 or at Glenda.weibel@centurylink.com.

Sincerely,

/s/Glenda R. Weibel

Attachment

¹ Qwest Corporation (or QC), the local exchange carrier, does business as CenturyLink QC. CenturyLink, Inc. owns CenturyLink QC and other affiliates.

² *MO&O*, 22 FCC Rcd at 5241 ¶ 65.

Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

State	Metric	Metric Name	Product	OCTOBER 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	19	89.47%	8	100.00%	-0.98	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	487	96.51%	217	96.77%	-1.03	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	48	97.92%	6	83.33%	-2.08	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0						
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	299	86.96%	109	88.07%	-0.94	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	75.00%	3	66.67%	-1.17	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	656	1.22%	81	1.23%	-1.01	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	20864	2.18%	10609	2.22%	-1.12	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2032	0.44%	1380	0.43%	-0.98	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	7:08	1	12:53	-1.82	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	455	3:36	235	4:01	-2.11	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	9	1:27	6	6:09	-1.85	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	48	100.00%				.
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	825	97.09%	243	95.47%	-1.34	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	125	98.40%	8	100.00%	-1.72	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	306	97.06%	177	85.88%	-2.71	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	91.67%	1	0.00%	-2.48	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	746	0.67%	109	0.00%	-1.01	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	21819	1.12%	10935	1.02%	-0.51	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2321	1.03%	1441	0.49%	0.1	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	3:50				.
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	245	3:15	112	5:19	-1.85	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	24	2:59	7	5:56	-1.68	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	23	100.00%	2	100.00%		.
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	340	98.53%	137	97.81%	-1.2	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	56	92.86%	6	83.33%	-1.49	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	126	92.86%	74	79.73%	-2.68	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	75.00%	1	100.00%	-1.46	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

				OCTOBER 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	584	1.03%	37	0.00%	-1.3	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11655	1.09%	5816	1.17%	-1.29	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1157	0.26%	936	0.32%	-1.16	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	17:09			.	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	127	4:41	68	7:54	-1.54	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	3:32	3	1:53	-0.06	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%	6	100.00%	.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	115	97.39%	42	100.00%	-0.83	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	100.00%	2	100.00%	.	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0						
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	136	97.79%	24	70.83%	-4.06	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	159	1.89%	5	0.00%	-1.82	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4424	1.33%	2927	0.82%	0.24	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	476	0.84%	346	0.29%	-0.68	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	45:31			.	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	59	4:44	24	3:40	-0.27	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	6:09	1	0:35	-0.77	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	125	96.80%	40	87.50%	-2.37	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	456	93.42%	193	93.78%	-1.01	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	102	96.08%	17	88.24%	-1.83	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0			2	100.00%	.	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	196	92.86%	121	95.04%	-0.74	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	85.71%	6	83.33%	-1.07	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1357	0.96%	222	1.35%	-1.33	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	17799	0.94%	7305	1.11%	-1.73	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1938	0.57%	1078	0.56%	-0.98	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	13	6:34	3	6:46	-1.04	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	168	3:46	81	4:10	-1.35	

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Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

State	Metric	Metric Name	Product	OCTOBER 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	2:50	6	4:44	-1.8	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	60.00%			.	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	112	98.21%	38	97.37%	-1.2	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	93.75%			.	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	22	100.00%	16	81.25%	-2.29	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	244	0.41%	21	0.00%	-1.86	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4216	1.26%	2179	1.10%	-0.67	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	443	0.00%	340	0.29%	-1.69	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	1:08			.	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	53	3:47	24	12:54	-1.72	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	0:32	.	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	100.00%	8	50.00%	-2.47	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	92	96.74%	59	94.92%	-1.34	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	100.00%	14	92.86%	-1.52	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	22	95.45%	6	66.67%	-2.23	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	3	100.00%	.	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	275	1.09%	45	4.44%	-2.02	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3334	0.84%	1600	1.31%	-1.95	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	309	0.00%	251	0.40%	-1.68	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	11:11	2	0:27	-0.39	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	28	8:20	21	18:40	-1.52	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	3:58	.	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	33	96.97%			.	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	205	96.59%	44	97.73%	-1.09	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	100.00%	7	85.71%	-1.71	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	80	76.25%	22	100.00%	0.53	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	5	80.00%	-1.42	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	458	0.87%	97	1.03%	-1.09	

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Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

				OCTOBER 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6453	1.52%	2608	1.27%	-0.44	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	590	0.51%	431	0.93%	-1.49	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	8:27	1	9:10	-1.13	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	98	4:27	33	3:48	-0.46	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	3:01	4	4:05	-1.32	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	100.00%			.	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	235	95.74%	73	95.89%	-1.16	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	30	100.00%	13	100.00%	.	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	102	91.18%	47	93.62%	-0.91	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	66.67%	2	50.00%	-1.23	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	296	2.70%	20	0.00%	-1.14	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6611	2.03%	3747	1.68%	-0.25	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	766	0.52%	633	0.16%	-0.31	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	5:55			.	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	134	2:57	63	2:53	-0.92	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	4:15	1	3:14	-1.74	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	29	96.55%			.	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	357	89.64%	125	90.40%	-0.98	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	30	96.67%	16	18.75%	-4.33	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	118	99.15%	90	90.00%	-2.86	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	16	93.75%			.	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	683	0.73%	53	0.00%	-1.3	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10635	1.46%	4533	1.08%	0.12	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1194	0.59%	949	0.32%	-0.45	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	2:42			.	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	155	4:24	49	4:06	-0.94	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	2:24	3	1:14	-0.2	

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Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

State	Metric	Metric Name	Product	OCTOBER 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%				.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	58	100.00%	36	100.00%		.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	12	100.00%	10	60.00%	-2.47	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	35	68.57%	37	70.27%	-1.06	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	189	1.06%	36	0.00%	-1.33	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2887	0.80%	1126	0.80%	-1.01	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	277	0.72%	169	0.00%	-0.82	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	1:49				.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	23	4:24	9	4:22	-1.06	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	4:44				.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	92.31%	6	100.00%	-1.29	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	293	97.95%	65	95.38%	-1.6	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	35	97.14%	9	88.89%	-1.64	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	129	95.35%	43	83.72%	-2.52	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	100.00%	4	100.00%		.
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	287	0.35%	17	0.00%	-1.97	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9222	1.63%	3572	1.34%	-0.29	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1042	0.67%	646	1.70%	-2.22	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	3:48				.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	150	3:13	48	3:52	-1.59	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	2:31	11	2:57	-1.18	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	43	95.35%	3	100.00%	-1.69	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	578	94.46%	214	90.19%	-1.79	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	41	92.68%	7	57.14%	-2.6	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0						
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	188	88.83%	108	81.48%	-1.88	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	6	83.33%	-1.27	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

				OCTOBER 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	809	0.37%	220	1.82%	-2.41	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	17584	1.31%	7273	1.04%	0.06	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1803	0.55%	1145	0.26%	-0.29	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	10:31	4	7:06	-0.67	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	231	4:13	76	5:08	-1.77	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	2:32	3	4:44	-1.45	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%			.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	47	97.87%	29	96.55%	-1.21	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%	1	100.00%	.	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	32	50.00%	21	57.14%	-0.86	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%			.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	150	2.67%	29	0.00%	-0.98	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2654	2.03%	1698	1.00%	0.6	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	251	0.00%	166	0.00%	.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	6:45			.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	54	4:20	17	2:48	0.44	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

				NOVEMBER 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	34	94.12%	5	100.00%	-1.42	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	639	99.06%	184	99.46%	-1.01	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	53	98.11%	13	84.62%	-2.27	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	255	94.12%	57	85.96%	-2.06	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	1	100.00%	.	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	646	1.55%	78	2.56%	-1.4	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	20542	2.34%	10463	2.11%	-0.22	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2012	0.55%	1378	0.15%	0.13	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	12:44	2	3:48	-0.52	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	481	3:42	221	4:19	-2.31	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	3:33	2	14:55	-1.47	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	27	92.59%	2	100.00%	-1.67	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	654	94.95%	167	86.23%	-2.08	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	79	98.73%	17	82.35%	-2.86	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0					.	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	278	95.32%	93	82.80%	-2.95	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	100.00%	1	100.00%	.	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	733	0.27%	109	0.00%	-1.42	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	21485	0.89%	10876	0.91%	-1.09	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2287	0.66%	1438	0.28%	-0.04	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	4:07			.	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	192	3:14	99	5:30	-2.41	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	15	4:25	4	7:47	-1.43	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	14	100.00%			.	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	254	96.46%	73	94.52%	-1.37	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	52	88.46%	14	92.86%	-1.06	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	83	87.95%	38	84.21%	-1.34	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	88.89%	3	100.00%	-1.41	

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Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

				NOVEMBER 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	579	0.52%	35	8.57%	-3.86	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11453	1.14%	5741	0.92%	-0.19	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1147	0.26%	932	0.00%	-0.05	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	4:00	3	25:44	-1.79	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	131	4:36	53	3:45	-0.76	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:26			.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%			.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	176	90.91%	33	90.91%	-1	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	87.50%	1	100.00%	-1.74	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0						
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	43	95.35%	24	66.67%	-2.92	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%			.	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	159	0.63%	5	0.00%	-2.14	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4367	1.08%	2973	0.81%	-0.3	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	470	0.00%	346	0.87%	-2.23	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	1:38			.	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	47	3:47	24	3:56	-1.15	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			3	9:50	.	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	83	97.59%	19	78.95%	-2.89	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	381	96.33%	108	91.67%	-1.75	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	76	90.79%	22	77.27%	-2.04	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	6	50.00%	-1.57	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	172	94.77%	60	90.00%	-1.65	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	88.89%	4	75.00%	-1.39	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1343	0.82%	225	2.67%	-2.51	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	17665	0.91%	7232	1.05%	-1.65	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1913	0.89%	1083	0.28%	0.2	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	8:18	6	9:35	-1.11	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	160	2:34	76	3:44	-2.15	

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Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

State	Metric	Metric Name	Product	NOVEMBER 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	17	2:31	3	1:14	-0.42	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	77.78%				.
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	94	91.49%	27	85.19%	-1.59	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	40.00%	1	100.00%	-1	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	18	88.89%	18	77.78%	-1.54	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	75.00%				.
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	244	0.41%	20	0.00%	-1.87	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4175	0.67%	2169	0.65%	-0.93	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	443	0.23%	340	0.00%	-1.1	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	2:55				.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	28	4:02	14	7:09	-1.72	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:33				.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	100.00%	1	100.00%		.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	88	98.86%	35	100.00%	-1.35	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	100.00%	9	77.78%	-2.16	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	31	90.32%	24	95.83%	-0.86	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	66.67%	2	100.00%	-1.15	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	275	1.09%	43	0.00%	-1.23	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3275	0.61%	1588	0.76%	-1.36	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	304	0.00%	253	0.40%	-1.67	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	8:08				.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	20	4:18	12	21:33	-1.61	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	1:46		.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	92.31%				.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	154	98.70%	26	96.15%	-1.47	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	100.00%	9	100.00%		.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	57	96.49%	21	76.19%	-2.69	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	100.00%	6	66.67%	-1.78	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	444	0.90%	97	1.03%	-1.07	

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Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

				NOVEMBER 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6356	0.83%	2603	0.85%	-1.03	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	586	0.85%	432	0.46%	-0.79	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	2:06	1	1:13	-0.81	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	53	3:50	22	3:12	-0.59	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:07	2	5:13	-2.25	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	17	100.00%			.	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	245	99.59%	72	95.83%	-2.26	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	100.00%	5	80.00%	-2.11	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	103	97.09%	35	88.57%	-2.21	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%	4	100.00%	-0.49	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	292	2.05%	20	5.00%	-1.52	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6525	2.42%	3726	2.36%	-0.88	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	755	0.79%	630	0.48%	-0.55	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	11:58	1	8:44	-1.61	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	158	3:09	88	3:53	-1.82	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	3:09	3	2:44	-1.04	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	16	93.75%			.	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	209	97.13%	53	94.34%	-1.5	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	34	100.00%	6	66.67%	-3.1	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0						
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	63	88.89%	83	89.16%	-1.13	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	10	100.00%	1	100.00%	.	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	671	0.30%	53	0.00%	-1.65	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10495	0.99%	4510	0.64%	0.27	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1169	0.43%	949	0.42%	-0.99	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	2:10			.	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	104	4:08	29	4:44	-1.4	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	11:24	4	2:07	-0.95	

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Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

State	Metric	Metric Name	Product	NOVEMBER 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%				.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	64	98.44%	25	88.00%	-2.3	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	100.00%	6	100.00%		.
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	36	88.89%	16	68.75%	-2.08	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			2	100.00%		.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	186	0.00%	36	2.78%	-2.39	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2864	0.98%	1141	1.23%	-1.43	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	275	0.36%	169	0.00%	-1.18	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			1	6:01		.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	28	4:32	14	11:02	-1.73	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	2:04				.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	21	95.24%	1	100.00%	-2.03	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	259	97.68%	63	95.24%	-1.53	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	39	97.44%	7	85.71%	-1.85	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%		.
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	76	88.16%	24	79.17%	-1.67	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	8	100.00%		.
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	285	0.00%	17	11.76%	-4.53	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9094	1.90%	3532	1.50%	-0.07	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1023	1.37%	649	1.39%	-1.02	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			2	3:06		.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	173	3:49	53	4:36	-1.8	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	10:17	9	7:48	-1.03	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	100.00%	1	100.00%		.
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	508	96.65%	128	92.97%	-1.7	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	31	100.00%	5	80.00%	-2.54	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	7	100.00%	1	100.00%		.
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	171	83.04%	56	75.00%	-1.67	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	50.00%	3	66.67%	-1.2	

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Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

				NOVEMBER 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	799	0.25%	219	0.91%	-1.84	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	17396	0.98%	7193	1.00%	-1.08	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1789	0.22%	1146	0.09%	-0.47	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	15:52	2	8:29	-0.75	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	171	3:44	72	5:35	-2.11	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	2:52	1	14:13	-12.98	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%			.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	42	97.62%	19	84.21%	-2.19	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	7	100.00%			.	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	7	57.14%	11	90.91%	-0.34	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%	1	0.00%	-1.53	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	148	4.05%	29	0.00%	-0.74	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2622	1.95%	1682	1.13%	0.25	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	248	0.00%	165	0.00%	.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	5:33			.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	51	1:42	19	7:06	-2.41	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

State	Metric	Metric Name	Product	DECEMBER 2016				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	21	100.00%			.
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	538	98.51%	167	97.01%	-1.47
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	83	98.80%	4	75.00%	-2.89
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	176	90.91%	93	80.65%	-2.2
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	100.00%	8	87.50%	-1.45
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	638	0.63%	77	0.00%	-1.21
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	20168	2.55%	10408	2.22%	0.09
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1988	0.60%	1383	0.07%	0.49
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	17:39			.
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	515	4:22	231	6:25	-1.86
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	12	2:59	1	2:54	-1.43
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	39	100.00%	3	66.67%	-3.22
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	512	96.68%	185	94.59%	-1.47
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	105	100.00%	9	88.89%	-3.09
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0					
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	241	90.46%	65	86.15%	-1.5
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	83.33%	3	66.67%	-1.39
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	727	0.55%	108	0.93%	-1.29
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	21309	0.97%	10834	0.85%	-0.34
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2234	0.36%	1435	0.49%	-1.37
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	10:41	1	16:09	-1.58
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	207	3:51	92	3:49	-1.04
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	2:17	7	6:39	-2.12
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	17	100.00%			.
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	306	98.69%	83	93.98%	-1.94
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	33	93.94%	2	100.00%	-1.74
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	66	83.33%	42	90.48%	-0.54
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	19	94.74%	1	0.00%	-2.87

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Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

				DECEMBER 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	576	0.69%	35	8.57%	-3.58	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11315	1.06%	5716	1.31%	-1.89	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1134	0.26%	928	0.22%	-0.86	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	8:25	3	8:40	-1.02	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	120	3:34	75	4:07	-1.45	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:40	2	0:31	-0.56	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%				.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	100	97.00%	36	97.22%	-1.34	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	7	100.00%	2	100.00%		.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	45	100.00%	23	82.61%	-2.75	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	159	1.26%	5	20.00%	-2.87	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4336	1.29%	2963	1.15%	-0.67	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	468	0.64%	346	0.58%	-1.22	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	3:43	1	22:58	-7.27	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	56	4:32	34	4:10	-0.9	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	4:40	2	6:53	-1.3	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	62	95.16%	15	86.67%	-1.73	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	430	94.65%	124	91.13%	-1.53	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	77	93.51%	3	66.67%	-2.05	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0			15	46.67%		.
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	170	95.88%	56	83.93%	-2.51	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	100.00%	15	86.67%	-1.52	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1319	1.59%	228	1.75%	-1.11	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	17489	0.75%	7184	0.65%	-0.49	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1887	0.37%	1083	0.74%	-1.83	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	21	18:59	4	5:40	-1.11	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	132	7:14	47	4:31	-0.42	

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Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

State	Metric	Metric Name	Product	DECEMBER 2016					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	3:27	8	2:07	0.09	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	75.00%			.	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	101	96.04%	23	95.65%	-1.05	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	11	100.00%	3	100.00%	.	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	20	75.00%	2	100.00%	-1.14	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	0.00%	1	100.00%	-0.74	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	240	1.67%	20	0.00%	-1.36	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4151	0.72%	2150	0.47%	-0.26	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	442	0.00%	339	0.00%	.	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	24:42			.	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	30	6:18	10	6:20	-1.01	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%	2	100.00%	.	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	76	100.00%	31	90.32%	-2.67	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	11	100.00%	8	75.00%	-2.07	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	21	100.00%	9	66.67%	-2.7	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			5	100.00%	.	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	275	0.36%	43	0.00%	-1.67	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3240	1.48%	1574	1.27%	-0.65	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	301	0.00%	253	0.40%	-1.66	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	29:17			.	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	48	9:43	20	9:39	-1	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	1:11	.	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	80.00%			.	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	183	96.72%	25	96.00%	-1.09	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	24	100.00%	6	100.00%	.	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	63	79.37%	13	84.62%	-1	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	100.00%	.	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	444	1.80%	97	1.03%	-1	

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Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

				DECEMBER 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6311	1.46%	2576	1.09%	-0.16	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	580	0.86%	433	0.92%	-1.06	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	4:22	1	2:58	-0.76	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	92	4:32	28	4:25	-0.98	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	5:42	4	1:29	-0.2	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%	1	100.00%	.	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	246	98.37%	59	100.00%	-0.9	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	23	100.00%	2	50.00%	-3.1	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0						
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	72	95.83%	45	93.33%	-1.36	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	1	0.00%	-2.05	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	291	2.41%	20	0.00%	-1.19	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6441	1.80%	3703	1.78%	-0.96	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	745	0.40%	631	1.11%	-1.93	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	10:23			.	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	116	3:25	66	3:26	-1.02	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	2:13	7	1:25	-0.28	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%			.	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	281	96.09%	62	93.55%	-1.44	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	42	100.00%	4	25.00%	-4.53	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0						
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	48	83.33%	86	89.53%	-0.53	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	100.00%	2	100.00%	.	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	669	0.45%	53	1.89%	-1.83	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10382	1.19%	4527	1.06%	-0.57	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1155	0.43%	939	0.32%	-0.75	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	8:36	1	3:12	-1.01	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	124	3:54	48	4:56	-2	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	2:41	3	3:17	-1.19	

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Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

State	Metric	Metric Name	Product	DECEMBER 2016				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%	1	100.00%	.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	62	98.39%	18	100.00%	-1.46
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	13	69.23%	6	100.00%	-0.45
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	9	55.56%	15	93.33%	0.02
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	3	100.00%	.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	186	0.00%	36	0.00%	.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2820	0.96%	1143	1.22%	-1.46
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	276	0.00%	170	1.76%	-2.35
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0					
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	27	4:03	14	8:09	-1.89
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			3	0:35	.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	17	100.00%			.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	241	96.27%	51	96.08%	-1.03
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	39	94.87%	3	100.00%	-1.66
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%			.
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	112	88.39%	23	56.52%	-3.25
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	57.14%			.
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	282	0.00%	17	5.88%	-3.48
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8939	1.96%	3537	1.78%	-0.61
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1001	0.40%	649	0.92%	-1.82
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			1	36:32	.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	175	3:24	63	9:24	-1.65
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	2:44	6	2:14	-0.84
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	28	100.00%	1	100.00%	.
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	510	97.06%	116	94.83%	-1.45
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	39	89.74%	5	80.00%	-1.39
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0					
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	150	95.33%	69	81.16%	-3.06
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	66.67%			.

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Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

				DECEMBER 2016					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	795	0.75%	211	2.37%	-2.22	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	17143	0.93%	7184	1.02%	-1.37	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1765	0.45%	1145	0.26%	-0.5	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	3:15	5	4:30	-1.33	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	160	3:41	73	4:16	-1.6	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	1:24	3	2:40	-1.5	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%			.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	58	98.28%	30	100.00%	-1.25	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	100.00%			.	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	13	100.00%	3	66.67%	-2.31	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	148	3.38%	29	0.00%	-0.85	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2607	1.04%	1656	0.85%	-0.62	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	244	0.00%	165	0.00%	.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	19:31			.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	27	4:00	14	3:40	-1.12	

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Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	74	94.59%	13	100.00%	-1.03	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1664	98.14%	568	97.71%	-1.17	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	184	98.37%	23	82.61%	-2.97	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	730	90.41%	259	84.94%	-1.65	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	13	84.62%	12	83.33%	-1.05	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	647	1.08%	79	1.27%	-1.09	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	20525	2.36%	10493	2.18%	-0.41	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2011	0.55%	1380	0.22%	-0.11	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	22	11:35	3	6:49	-0.85	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	1451	3:54	687	4:55	-2.22	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	32	2:45	9	7:44	-1.85	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	114	98.25%	5	80.00%	-2.55	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1991	96.28%	595	92.61%	-2.02	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	309	99.03%	34	88.24%	-2.56	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	825	94.55%	335	85.07%	-2.44	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	33	90.91%	5	60.00%	-2.16	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	735	0.54%	109	0.00%	-1.11	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	21538	1.00%	10882	0.93%	-0.63	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2281	0.70%	1438	0.42%	-0.33	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	6:22	1	16:09	-3.69	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	644	3:26	303	4:55	-2.37	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	47	3:19	18	6:38	-2.2	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	54	100.00%	2	100.00%	.	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	900	98.00%	293	95.90%	-1.54	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	141	91.49%	22	90.91%	-1.05	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	275	89.09%	154	83.77%	-1.79	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	36	88.89%	5	80.00%	-1.35	

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Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	580	0.69%	36	5.56%	-2.75	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11474	1.10%	5758	1.13%	-1.11	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1146	0.26%	932	0.21%	-0.87	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	13	11:26	6	17:12	-1.36	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	378	4:18	196	5:20	-1.47	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	9	2:13	5	1:20	-0.5	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	100.00%	6	100.00%		.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	391	94.37%	111	96.40%	-0.79	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	25	96.00%	5	100.00%	-1.59	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	224	97.77%	71	73.24%	-4.29	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%				.
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	159	1.26%	5	0.00%	-1.94	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4376	1.23%	2954	0.91%	-0.22	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	471	0.42%	346	0.58%	-1.19	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	24:16	1	22:58	-1.61	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	162	4:23	82	3:57	-0.51	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	5:31	6	7:18	-1.22	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	270	96.67%	74	85.14%	-2.88	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1267	94.71%	425	92.47%	-1.46	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	255	93.73%	42	80.95%	-2.41	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	23	52.17%	-1.57	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	538	94.42%	237	91.14%	-1.63	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	21	90.48%	25	84.00%	-1.39	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1340	1.12%	225	1.78%	-1.51	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	17651	0.87%	7240	0.94%	-1.34	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1913	0.63%	1081	0.56%	-0.85	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	45	12:47	13	7:44	-1.18	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	460	4:21	204	4:05	-0.74	

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Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	35	2:48	17	2:53	-1.07	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	18	72.22%			.	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	307	95.44%	88	93.18%	-1.32	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	32	87.50%	4	100.00%	-1.17	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	60	88.33%	36	80.56%	-1.64	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	50.00%	1	100.00%	-1.11	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	243	0.82%	20	0.00%	-1.64	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4181	0.88%	2166	0.74%	-0.63	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	443	0.00%	340	0.00%	.	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	17:09			.	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	111	4:31	48	9:51	-1.82	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:33	1	0:32	.	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	14	100.00%	11	63.64%	-2.5	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	256	98.44%	125	95.20%	-1.93	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	36	100.00%	31	83.87%	-2.52	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	74	94.59%	39	84.62%	-2.08	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	75.00%	10	100.00%	-0.66	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	275	0.73%	44	2.27%	-1.6	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3283	0.97%	1587	1.13%	-1.31	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	305	0.00%	252	0.40%	-1.67	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	12:28	2	0:27	0.05	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	96	8:11	53	15:55	-1.75	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			3	2:18	.	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	51	94.12%			.	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	542	97.23%	95	96.84%	-1.08	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	48	100.00%	22	95.45%	-1.9	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	200	83.00%	56	87.50%	-0.71	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	100.00%	12	75.00%	-1.82	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	449	1.11%	97	1.03%	-1.34	

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Qwest 272 Sunset Special Access Measurements
DECEMBER 2016

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NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6373	1.27%	2596	1.08%	-0.54	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	585	0.68%	432	0.69%	-1.01	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	16	4:49	3	4:27	-0.98	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	243	4:21	83	3:51	-0.39	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	13	3:19	10	3:16	-1.02	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	29	100.00%	1	100.00%	.	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	726	97.93%	204	97.06%	-1.2	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	69	100.00%	20	90.00%	-2.62	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%			.	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	277	94.58%	127	92.13%	-1.48	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	66.67%	7	71.43%	-1.25	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	293	2.39%	20	0.00%	-1.2	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6526	2.08%	3725	1.93%	-0.68	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	755	0.53%	631	0.63%	-1.15	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	21	9:08	1	8:44	-1.5	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	408	3:10	217	3:27	-1.66	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	13	3:17	11	1:57	-0.42	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	53	96.23%			.	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	847	93.62%	240	92.08%	-1.23	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	106	99.06%	26	30.77%	-6.4	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	229	93.01%	259	89.58%	-1.67	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	30	96.67%	3	100.00%	-1.81	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	674	0.45%	53	0.00%	-1.5	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10504	1.22%	4523	0.93%	-0.06	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1173	0.51%	946	0.32%	-0.58	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	4:22	1	3:12	-1.18	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	383	4:10	126	4:34	-1.47	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	17	5:08	10	2:12	-0.61	

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DECEMBER 2016

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SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%	1	100.00%	.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	184	98.91%	79	96.20%	-1.74
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	30	86.67%	22	81.82%	-1.29
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	80	76.25%	68	75.00%	-1.11
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	5	100.00%	.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	187	0.53%	36	0.00%	-1.6
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2857	0.91%	1137	1.06%	-1.26
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	276	0.36%	169	0.59%	-1.21
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	1:49	1	6:01	-6.58
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	78	4:20	37	8:19	-2.05
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	3:51	3	0:35	0.03
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	51	96.08%	7	100.00%	-1.45
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	793	97.35%	179	95.53%	-1.35
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	113	96.46%	19	89.47%	-1.82
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%	1	100.00%	.
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	317	91.17%	90	75.56%	-2.47
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	17	82.35%	12	100.00%	-0.46
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	285	0.00%	17	5.88%	-3.49
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9085	1.83%	3547	1.55%	-0.35
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1022	0.78%	648	1.39%	-1.73
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	3:48	3	14:15	-1.57
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	498	3:29	164	6:14	-1.76
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	25	6:54	26	4:28	-0.82
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	84	97.62%	5	100.00%	-1.75
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1596	95.99%	458	92.14%	-1.91
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	111	93.69%	17	70.59%	-2.85
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	7	100.00%	1	100.00%	.
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	509	88.80%	233	79.83%	-2.21
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	62.50%	9	77.78%	-0.9

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DECEMBER 2016

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WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	801	0.50%	217	1.84%	-2.21	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	17374	1.08%	7217	1.03%	-0.78	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1786	0.39%	1145	0.17%	-0.37	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	7:32	11	6:10	-0.85	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	562	3:55	221	4:59	-2.43	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	22	2:11	7	5:12	-1.91	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%			.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	147	97.96%	78	94.87%	-1.77	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	19	100.00%	1	100.00%	.	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	52	63.46%	35	68.57%	-0.84	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	60.00%	1	0.00%	-1.67	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	149	3.36%	29	0.00%	-0.86	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2628	1.67%	1679	1.01%	0.09	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	248	0.00%	165	0.00%	.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	15	10:31			.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	132	3:15	50	4:40	-1.85	

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